



jäæehL r®jfiuj fHf« è£.

kifÿ rhrd«

**bjhêš Jiw
jäæehL muR**

jäœehL r®jfiuj fHf« èäbl£

kjŸ rhrd«

jäœehL r®jfiuj fHf« ĩâa ãWkšfŸ r£l« 1956-Ÿgo xU ãWkkhf 1974M« M©L jäHf murhš, jäœeh£oš bghJæJiwæŸÑœ r®jfiu MiyfŸ V%ogLæJ« nehjæJl« bjhlšfŸg£lJ. jäœehL r®jfiujfHfæŸ f£LŸgh£oš jšrhñ® kht£l« FUšFsæŸš mçP® m©zh r®jfiu Miyí«, kJiu kht£l« gh©oauh#òuæŸš kJuh r®jfiu Miyí« cŸsd. 1976M« M©L jäœehL r®jfiujfHfæŸ Jiz ãWtdkhf bgu«gŸ® r®jfiu Miy vŸw ãWk« bjhlšfŸg£lJ. ĩãWk« bgu«gŸ® kht£l« viwô® vŸw »uhkæŸš xU r®jfiu Miyia ãWéŸŸsJ. jäœehL r®jfiuj fHf« k%oW« bgu«gŸ® r®jfiu Miyæ« gÂĭ mYtyfšfŸ brçidæš mikæJŸsd. jäœehL r®jfiuj fHfK« bgu«gŸ® r®jfiu Miy ãWkK« xnu jiyt® k%oW« nkyh© ĩaiFe® jiyikæš ĩašF»Ÿwd.

2. nehj«:

fU«ò rhFgojF CjfkëxJ r®jfiu Miyfis ãWé ntiy thCE¥ig cUthj»
»uhk¥òw k%oW« Æcjš»a gFÂfëš bghUshjhuæij nk«gLxJtnj İããWtdæÂ«
Kj»a nehjfkHF«.

3. Fzjnfhÿfÿ:

1. mÂf r®jfiuç ræJÿs İufšfis¥ gæ® brCEJ r®jfiuj fFLkhdæij
mÂf¥gLxJjš
2. òÂa r®jfiu Miyfÿ mikjfl« Miyfis éçthjF«
brCEaÎ« Mnyhrid tHšFjš

4. ãWkæÂ« Kj»a gâfÿ:

- m) TFLwÎ k%oW« bghJæJiwæš òÂa r®jfiu Miyfÿ
ãWÎtj%ofhd rhæÂajTWfis MuhCEjš
- M) TFLwÎ k%oW« bghJæJiw Miyfëš İizä« c%ogæÂ äiyašfis
ãWÎjš k%oW« mt%oç« İajæij guhkçæjš
- İ) bjhêš Efg« rh®aj k%oW« bjhêš Efg« rhuhj TFLwÎ r®jfiu
MiyfSjF Mnyhrid tHšFjš
- <) TFLwÎ k%oW« bghJæJiw r®jfiu Miyfë« brašghËil f©fhâæjš
- c) TFLwÎ r®jfiu Miyfë« fU«ò¥ gÂÎæ ÂËlæÂ%oF têfhËLjš / ÂËläljš

5. fU«ò étrhæfÿ bjhl®ghd bghJæJiw
r®jfiu Miyfë« brašghL:

bghJxJiw Miyfë< jiyik ã®th»fÿ fU«ò rhFgoahs®fÿ fU«ig¥ gÂÎ brCEJ
MiyjF tHŞfæ njitahd trÂfisc brCEJ bfhLjF« mÂfhu« bg%oWÿsd®.
mt®fÿ fU«ò étrhæfSl< Ñœjfc©l Kiwfëš neuoæbjhl®ò bfh©Lÿsd®.

- m) Miyæ< njitjnf%og rhFgo brCEÍ« étrhæfël« fU«ig gÂÎ brCEjš
- M) fU«ò rhFgo, kfNš k%oW« r®jfiuj fêLkhd« mÂfçjif
étrhæfSjF éçthjfc nrit òçjš
- ï) fU«ig e<F rhFgo brCEaæ njitahd ÌlbghU£fis tHŞFjš
- <) fU«ò rhFgo brCEa, bjhlif ntsh©iki TêLwî tŞ» k%oW«
njÁakakhjif¥gfl tŞ»fëš rhFgoi fl< bgWtj%oFç ÁghçR brCEjš
- c) K<Dçik¥go fU«òjF btêL çæjuî jUjš k%oW« mÂš khWghL
ïU¥Ã< rçgh®æjš
- C) mŞfæÂd®fÿ k%oW« fU«ò étrhæfÿ bfhLæj fU«Ã%oFi
»uaæbjhif tHŞFjš

6. Fiwfÿ Ô®æjš:

m. fU«ò étrhæfÿ:

- 1) r®jfiu Miyfë< jiyik ã®th»fÿ m>t¥nghJ fU«ò étrhæfë< Têl«
elæÂ mt®fë< nfhçjiffë< ÚJ jFªj eltojif vLj»<wd®.
- 2) jiyik ã®th»fÿ, khtêl ã®thf« elæJ« étrhæfÿ FiwÔ®jF« ehÿ
TêlŞfëY« fyªJbfh©L fU«ò étrhæfë< Fiwfisæ Ô®¥gj%oF eltojif
vLj»<wd®.

3) »uhk mséyhd TElšfisx jiyik ã®th» k%oW« jiyiki fU«ò mYty®
M»nah® m»t¥nghJ elxÂ étrhæfë« Fiwfis mçaj Ô®î
fh©»wh®fÿ.

M. r®jfiu tâf® k%oW« Ef®nth®:

r®jfiu é%ogidibfd jájFG mikif¥g£L r®jfiu x¥gaj¥òÿë ÚJ
KobtL¥gnjhL r®jfiu tâfUjF VnjD« FiwæU¥Ã« Ô®xJ itj¥gL»wJ. r®jfiu
MiyfèèUaj r®jfiu thšFtÂš jäceehL Ef®bghUÿ thâgi fhf« Kij»a ãWtdkhf
cÿsJ. jiyik ã®th» r®jfiuæ« ju« k%oW« vilæš V%ogL« Fiwfisx Ô®jf r®jfiu
thšFnthç« TElxij m»t¥nghJ elxJ»wh®.

njitYgL« étu\$Fÿ k%W« jftšfSiFæ bjhl®ò bfhÿsnt©oa mYty®:-

1. bga® : ÂUkÂ G. é#ah

2. Kftç : bghJ nkyhs®
jäœehL r®jfiuj fHf«
690, m©zh rhiy
eªjd«,
br<id- 600035.

3. bjhiyngÁ v© : 2 4 3 3 0 2 2 2

4. ãfç v© : 0 4 4 – 2 4 3 6 1 8 2 7

5. ä< mŠřš Kftç : tascomd3@gmail.com



TAMIL NADU SUGAR CORPORATION LIMITED

CITIZEN'S CHARTER

**INDUSTRIES DEPARTMENT
GOVERNMENT OF TAMIL NADU**

TAMIL NADU SUGAR CORPORATION LIMITED

CITIZEN'S CHARTER

Tamil Nadu Sugar Corporation Limited was established as a Company under the Companies Act 1956 in the year 1974 with the main objective of setting up of Sugar Mills in the Public Sector, in the state of Tamil Nadu. There are two Sugar Mills viz. Arignar Anna Sugar Mills, Kurungulam, Thanjavur District and Madura Sugars, Pandiarajapuram, Madurai District are under the control of this Corporation. Subsequently, Perambalur Sugar Mills Limited was established as it's subsidiary Company in the year 1976. Perambalur Sugar Mills Limited was established as it's subsidiary Company in the year 1976. Perambalur Sugar Mills Ltd. established a Sugar Mill at Eraiyur, Perambalur District. The Registered Office of Tamil Nadu Sugar Corporation Limited and Perambalur Sugar Mills Limited are situated at Chennai. Tamil Nadu Sugar Corporation Limited is headed by it's Managing Director and she is also holding the post of Chairman & Managing Director of Perambalur Sugar Mills Limited.

II. MISSION:

To promote economic development and employment opportunities in rural and backward areas by encouraging cultivation of cane and promoting setting up of sugar mills.

III. OBJECTIVES:

- i. Commercial exploitation of sugar rich variety of sugarcane to ensure higher recovery of sugar.
- ii. Offering consultancy for implementation of new and expansion sugar projects.

IV. MAJOR FUNCTIONS OF THE COMPANY:

- i. Exploring the feasibility of setting up of new sugar mills under Co-operative and Public Sector.
- ii. Installation of Co-generation / Ethanol Plants and maintenance in Co-operative and Public Sector Sugar Mills.
- iii. Offering consultancy services to Co-operative Sugar Mills in Technical and Non-technical areas.
- iv. Monitoring the operation of Public Sector / Co-operative Sugar Mills.
- v. Guiding / Planning of registration of cane Plantation of Co-operative Sugar Mills.

V. ACTIVITIES OF PUBLIC SECTOR SUGAR MILLS WITH REFERENCE TO CANE GROWERS:

The Chief Executives of the Public Sector Sugar Mills are vested with the powers to cater to the needs of the cane growers who are registering and supplying sugar cane to the Mills. The Mills maintain direct contact with the cane growers in the following areas:

- i. Registration of cane cultivated by the farmers as per requirements of the Mills.
- ii. Providing extension services to the farmers for proper cane cultivation and improving the yield and recovery.
- iii. Supply of inputs required for proper cultivation of sugar cane crop.
- iv. Recommending financial assistance in the form of crop loan through Primary Agricultural Co-operative Bank and Nationalised Banks for sugarcane cultivation.
- v. Issue of cane cutting orders as per priority list drawn in advance and check against any deviation.
- vi. Payment for the cane supplied by the members and cane growers.

VI. GRIEVANCE REDRESSAL:

(a) Cane growers:

- i. The Chief Executives of the mills are conducting periodic meetings for considering and disposing the representations / petitions received from the Cane growers.
- ii. The Chief Executives of the Mills are also participating in the meetings convened by the District Administration on the agricultural grievance redressal day and arrange for redressing the grievances expressed by the cane growers in such meetings.
- iii. Village level meetings are conducted periodically by the Chief Cane Officer and Chief Executive and grievances of cane growers are sorted out.

(b) Sugar Dealers & Consumers:

A Sugar Sales Committee exists for the purpose of finalising the sugar tenders and to redress the grievances of sugar dealers, if any. The main buyer of sugar from the mills is Tamil Nadu Civil Supplies Corporation. The Chief Executive is conducting periodical meetings with buyers to sort out problems on quality, weighment etc.

FOR ANY ENQUIRY AND INFORMATION ,
THE OFFICER TO BE CONTACTED:

1. Name : Tmt. G. Vijaya,
2. Address : DRO / General Manager
Tamil Nadu Sugar Corporation Limited
690, Anna Salai,
Nandanam,
Chennai – 600 035.
3. Telephone No. : 24330222
4. Fax No. : 044-24361827
5. E-Mail : tascomd3@gmail.com